

Role	Description
FLIS - Functional Sustainment	Maintains system health by auditing user activity, managing alerts, and generating reports.
FLIS - FMS Case Manager	Manages the full lifecycle of Foreign Military Sales (FMS) cases, including data editing and task reassignment.
FLIS - Workload Manager	Oversees and distributes team workload by assigning, and routing tasks to ensure efficient workflow.
FLIS - Team Lead	Supervises the team's management of all FLIS data requests, using RGT and internal tools to route tasks, oversee cse, handle NSN offers, and manage collaborations.
FLIS - Characteristics Technician	Specializes in managing and submitting requests for FLIS characteristic data and supports NSN updates.
FLIS - Technician	Executes end-to-end data requests, including submission, editing, reviewing, and routing tasks.
FLIS - Service Requestor (Internal)	Grants internal, read-only access within RGT to review and filter NSN data, requests, and associated actions.
FLIS - Service Requestor (External)	Provides external partners with inquiry-only access to the RGT system, allowing them to view and filter the status of their cases and tasks.
FLIS - Inquiry (Internal)	Provides internal, read-only access to view and filter NIIN data, requests, and cases.
FLIS - Inquiry (External)	Provides external partners with view-only access to view and filter, NIIN, cases and tasks.
FLIS - Requestor (Internal)	Provides Inter partners access to submit NSN and DEMIL cases , look up and filter cases and tasks.
FLIS - Requestor (external)	Provides external partners access to submit NSN and DEMIL cases , look up and filter cases and tasks.
FLIS - Requestor & Collaborator (External)	A comprehensive external role for creating requests, approving Collaborator offers, and allowing them to view and filter the status of their cases and tasks.
FLIS - Collaborator (External)	A focused external role for approving or rejecting collaboration requests and NIIN offers.
FLIS - Collaborator (Internal)	An internal role for approving or rejecting collaboration requests, with the ability to view the product hierarchy.
FLIS - Collaborator Monitor (External)	An external supervisory role to manage their own requests while monitoring team submissions (view-only).